USC Housing

2026–2027

RESIDENT INFORMATION



University of Southern California

Welcome to USC!

A LETTER FROM USC HOUSING

Welcome to USC Housing!

We want to help make this academic year a success for you, so we are doing everything we can to help with your transition to living in university housing.

This brochure includes useful information about USC Housing services, facilities and procedures that will make your residence more enjoyable. Please take the time to become familiar with this information, as it will answer many of your questions and help you settle in with us.

For details, important dates and specific USC Housing provisions, please refer to the Housing Living Agreement available online at **housing.usc.edu** in the Forms section.

If you have questions that aren't answered in this brochure, please contact the central Housing Office or your building's Customer Service Center. Our professional and experienced staff will happily provide you with answers.

USC Housing wishes you a successful and rewarding school year!



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General Housing Information



Addresses and Phone Numbers of the CSC assigned to you are found on pages 18–20.

Custodial Services

Custodial Services is responsible for the overall cleanliness of the common areas in more than 50 buildings. The professional, well-trained custodial staff is devoted to providing a pleasant environment that is conducive to the educational goals and general living conditions of our student residents. Please contact your Customer Service Center during its business hours or the Housing Maintenance hotline (after hours) at **(213) 740-4646** should any situation arise that requires our attention. If you have any concerns regarding the level of service, please contact your Customer Service Center.

Customer Service Centers

Your Customer Service Center is your connection to many services provided by USC Housing. Please consult the Housing Customer Service Centers Directory, located on pages 22–24, to find the Customer Service Center (CSC) responsible for your building. Each CSC is staffed by a full-time professional Housing team including a Customer Service Supervisor and a Building Services Manager. Student support staff provide additional assistance at each center. CSCs are responsible for check-in and check-out procedures, coordinating housekeeping and response to maintenance issues, and building and resident services. Most of these services and responsibilities of the CSC are described in this brochure. Please feel free to contact your CSC during business hours if you have any questions or concerns. Business hours for CSCs vary.

Laundry Facilities

Each building has at least one laundry room with both washers and dryers, owned and operated by WASH Laundry Systems, a private company. Washing costs $1.50 a load and drying $1.25. All laundry machines are configured to accept the "WASH-Connect" app. Residents must provide their own laundry detergent. USC Housing recommends that students not leave their laundry unattended. Please report all repair needs (include location and machine number) immediately to your CSC or the USC Housing Maintenance hotline at **(213) 740-4646**. More information on laundry machines and their operation can be found at **www.wash.com/residents**.

WASH Laundry also offers on-line monitoring and an app for mobile users through their WaveVision service, **www.mywavevision.com**. This information is posted in all our laundry facilities.

Mail Delivery

The U.S. Post Office is responsible for mail delivery to off-campus University Housing facilities. Most University Park Campus and USC Village buildings have their mail distributed at either their Customer Service Centers or the FedEx Office for USC Village residents. To ensure proper and timely mail delivery, please refer to the address directory on pages 22–24. Packages that do not fit into mailboxes are accepted at CSCs and held for the resident to pick up. You will receive an email notifying you that your package has arrived or you can request notification by text for faster service. To claim your package, you will need to present a valid picture ID to your CSC or, in the case of the USC Village, FedEx. CSCs will hold packages for no more than a month and are not responsible for perishable items. It is not recommended for cash to be sent via mail.

Please note: the U.S. Postal Service will not forward mail from or to USC Housing addresses in the 90089 zip code (University Park Campus and the USC Village).

To avoid lost items, it is not recommended to have important mail, such as bills or DMV registrations as examples, sent to a student's school year 90089 address.

Maintenance

The Housing Maintenance hotline at **(213) 740-4646** operates 24 hours a day, seven days a week. Requests for service may be placed by phone or in person with your Customer Service Center, or online at the Maintenance website (**hsmtma.usc.edu**) or by clicking on the "Submit Work Order" box on the main Housing homepage. It's a good idea to keep the work order number assigned to your report (or a copy of the actual work order) to reference repairs not completed within five working days. During the first several weeks of each semester there is usually a high volume of work orders placed by residents and there may be a slight delay in completing requested repairs; however, we will do everything we can to address issues as soon as possible.

Maintenance issues affecting the health and safety of students or problems that might cause personal injury are considered emergency situations and should be called in immediately to **(213) 740-4646**. These issues include, but are not limited to: exposed live electrical wires, a broken gas line or gas leak, people stuck in an elevator, power outages, backed-up drains/toilets, inoperative fire alarm systems, inability to lock/unlock a unit door, broken windows jeopardizing security, and major water leaks.

USC Hospitality

USC Hospitality offers diverse and convenient campus dining venues. Additional information can be found at **hospitality.usc.edu.**

All undergraduates are required to have a meal plan. For Information about meal plans visit: **https://hospitality.usc.edu/residential-dining-meal-plans.**





Parking Permits

USC Transportation provides parking close to all University Park Campus housing facilities. A permit is required to park in any USC structure or lot. Spaces are limited. Check on availability or to apply for a permit by the Transportation website at **https://transnet.usc.edu**.

Residents assigned to University Gateway Apartments may contact the Gateway Leasing Office at (213) 267-8362 to obtain a permit for the University Gateway Structure.

Recycling

Items such as aluminum cans, glass bottles, cardboard and newspapers should be recycled in the provided collection bins. Compost pails are also available. Consult your CSC for the locations of the various recycling and composting bins in university housing buildings.

Room Inventory

After you check in, you will be required to complete a room inventory checklist to record the condition of your room/apartment and its furnishings. This checklist will serve as a reference when cleaning, damage, and loss charges are determined at checkout. (A list of estimated charges for damages will be available.) Each resident in a room/apartment is required to complete the checklist within 48 hours of checking-in. It will be reviewed by the CSC to address maintenance, housekeeping and furnishing issues as soon as possible.

Vacuum Cleaners

Each CSC offers vacuum cleaners that may be checked out for the residents' use. The limit for the use of this equipment is usually one hour, unless otherwise stated.



Health & Safety Matters

Call the Maintenance Hotline at (213) 740-4646 to report broken pipes, gas leaks or other safety concerns.

Department of Public Safety

The University's Department of Public Safety (DPS) operates 24 hours, seven days a week and is located on the ground floor of the Downey Way Parking structure. A DPS substation is located in University Village.

All emergencies should be reported immediately to DPS at **(213) 740-4321** or by using the blue-light DPS emergency phones located both on and off campus. You can reach DPS at **(213) 740-6000** for non-emergency issues. DPS also provides Community Services Officers who patrol and monitor all USC Housing facilities from 8:00pm until dawn and 24 hours a day during semester and spring breaks.

Emergency Equipment

Tampering with emergency equipment (fire alarms, smoke detectors, hoses, extinguishers, sprinkler heads, etc.) is a misdemeanor and violators will be brought before the student conduct system and may be subject to fines and criminal prosecution. To help us ensure your safety, please report any damaged or missing emergency equipment immediately to the Maintenance hotline at **(213) 740-4646**.

Emergency Equipment Checks

All emergency alarm systems are tested on a regular basis. The exact date of the tests will be posted and evacuation will not be necessary.

Fire/Emergency Drills

Unannounced fire/emergency drills are held two times a year, once each semester. The drills assist residents in following correct procedures and directions in case of an actual emergency. Evacuations during the drills are mandatory and violators will be brought before the Office of Student Judicial Affairs and Community Standards.

Health and Safety Inspections

USC Housing Staff will perform room inspections each semester to ensure health and safety standards are being met and to identify potential hazards. Residents will receive advance notification of room inspections.

The inspections will concentrate on the following:

Safety Equipment

- Smoke detectors
- Sprinkler heads
- Security or fire escape grillwork

Fire Hazards

- Frayed and/or overloaded electrical wiring
- Stacks of newspapers or other paper
- Rags in corners, closets or near heaters
- Covered heaters
- Build-up of grease in ovens, broilers, or on stovetops
- Storage of gasoline or other flammable materials, or gas powered vehicle in unit
- Christmas lights on walls or curtain rods

Safety Hazards

- Door closers not working properly
- Hanging objects on curtain rods
- Objects stacked on AC and/or heating units
- AC units not provided by USC Housing
- Windows without screens

Health Hazards

- Missing or broken sliding window stops
- Garbage or food improperly disposed of
- Grimy bathtub or shower surfaces
- Brown paper grocery bags improperly disposed of
- Aluminum cans or glass bottles improperly disposed of

Keys and Lockouts

Your keys and USCard are your responsibility and should be carried with you at all times to avoid being locked out of your room or building. Do not leave them unattended. Do not loan them to anyone. Do not duplicate your key. It is a violation of your housing contract to rekey your door or any door to your building. **If your keys are lost or stolen due to negligence, you will be charged for a lock change and the replacement of your keys, your roommates' keys and spare keys for the CSC.** There is a minimum charge of $75.00 for each lock change. You will also be charged for a lock change if the original keys are not returned to the CSC at check out.

If you lose your USCard, immediately report it to the USCard office, located in the McCarthy Way Parking Structure, phone number: **(213) 740-8709**.

- If you are locked out during business hours, go to your CSC for assistance.
- If you are locked out after your CSC has closed, call the on-call Resident Assistant (R.A.) for your area at the number posted at your building's main entrance.
- If you cannot reach the on-call Resident Assistant, contact the Department of Public Safety (DPS) at **(213) 740-6000**.

Assistance for your first two lock-outs is free. Assistance for the third will incur a charge of $25.00 with the charge for assistance with subsequent lock-outs increasing by $25.00 for each instance. The sixth lock-out may also result in a judicial review. Terms and conditions governing keys for university housing can be found in the "Keys" section on page 15 of the Living Agreement that you agreed to upon accepting your assignment which is available in the forms section of our website at **housing.usc.edu**.

Bike Parking

All students who ride or park a bike on campus need to register it with the Department of Public Safety (DPS). By registering your bicycle, you provide DPS with a means of identifying your bike if it is lost, stolen, recovered or impounded.

Be careful when parking your bike. Lock it securely to a rack. Make sure you do not block building entrances or access ramps.

If your bike is improperly parked it will be impounded by the Department of Public Safety.

Personal Safety

In all on-campus and USC Village housing buildings, a secondary security system is used to limit access to the living areas to residents. Additionally, the Department of Public Safety operates 24 hours.

To look out for their own well-being, all residents should assist with the following safety guidelines:

- Close exterior doors and gates, including any which have been left propped open.
- Keep all interior doors closed and locked; use your dead bolt.
- Be aware of strangers who get on the elevators, walk down the halls, or whom other residents have allowed into a locked building.
- Do not allow strangers to "tailgate" into buildings or parking garages. "Tailgaters" follow closely behind you after you've accessed the parking gate or entrance in order to enter on your swipe.
- Report any suspicious activities or people immediately to the Department of Public Safety.

Integrated Pest Management Program

How to Prevent and Alleviate Pest Problems

USC Housing doesn't have a pest problem and we would like to keep it that way. Our integrated pest management program is designed to keep our facilities pest-free and includes:

1. Education of residents on how they can prevent, identify, report, and alleviate pest problems in their rooms or apartments.
2. Staff training and operational procedures to identify and eliminate sources of pests.
3. Response protocols to address specific problems brought to our attention.
4. Pest control services provided by a professional, experienced pest control management company.
5. Extermination/clean-out services for all USC Housing facilities twice yearly, at no cost to residents.

How to Report Pest Problems

To report pest problems, provide a detailed description of the problem to the Housing Maintenance office at **(213) 740-4646**. The Housing Maintenance Office is available 24/7. Ecolab handles pest control needs for USC Housing. If you call the Housing Maintenance Office number after hours or on weekends, your call will be handled by a representative who will determine if an Ecolab technician should be notified and will usually be handled the next regular business day.

Pest Control Problems

Whenever a resident requests pest control action to occur inside the residence, information on what agent was used and any pertinent instructions that Ecolab recommends can be provided.

Further Questions

If you have further questions, contact your Customer Service Center (CSC), the Housing Services Office at **(213) 740-2546** or the Housing Maintenance Office at **(213) 740-4646**.

Contact Information

Housing Maintenance Office
(213) 740-4646

Housing Services Office
(213) 740-2546

Ants

Ants prefer different foods according to species and environmental conditions. Some ants will appear to favor sweets, others to favor meat, and still others zero in on seeds/plants. Ants venture indoors looking for food, especially during the winter rains and summer heat. Good housekeeping is very important because ants will go elsewhere if there is no food or water to attract them. If you have ant problems, contact your Customer Service Center to arrange for a pest control representative to follow up.

Bedbugs

Since bedbugs are nocturnal feeding insects, they normally bite people while they sleep. Evidence of bedbug bites comes from blood spots on bed clothing and irritation from salivary secretions. Read **What You Should Know About Bedbugs** under the Services tab on the Housing website for important information on prevention of bedbugs. If there's a problem, report it to your CSC right away.

Cockroaches

Discourage roaches by keeping your residence neat and clean. They can go for weeks without food or water, and they breed and hide in trash. Store food in containers that roaches can't get into. If you have a roach problem, arrange for a pest control visit.

Fleas

Fleas live primarily on warm-blooded animals, especially feral cats. They pierce their hosts' skin for blood meals and lay their eggs on or nearby their host animals. Call your CSC if you think fleas are making a home in your residence.

Rats and Mice

Rats and mice look for food and shelter indoors during the rainy season. To prevent rodent infestations, clean up food sources and close off pest entry points. Outdoors, make sure to keep your residence and surrounding property clear of trash and debris. Use of patio areas as storage will provide a place for rodents to live. Indoors, keep doors closed, remove trash, and vacuum all cracks and crevices from floor to ceiling. Arrange for a visit from pest control if you suspect you have a rodent problem.

Spiders

Spiders look for warmth and move indoors during the winter. Be careful to shake out anything that has been stored outside, especially items that have been placed against walls. To make your residence less suitable for spiders, eliminate the insects they eat and vacuum their webs. Contact your CSC if the spider problem persists.


An epic drama of adventure and exploration
2001: a space odyssey
USC

Important Policies

Alterations

Alterations are not permitted in the individual units and/or the buildings. Residents may not remove any fixtures, appliances, equipment or furniture from units or public areas. Residents may not bunk or loft beds themselves and should check with their CSC to see if this can be done in their room once they have moved in.

Painting of rooms and/or public areas is not permitted, except by authorized University personnel.

Non-University Service Providers

Residents who are expecting service from a non-University provider, and will not be home to meet the service person, must make the following arrangements with their CSC:

Written authorization for entry from the resident must be given to the CSC and include the following:

- Resident's name
- Resident's room/apartment number
- The type of service person to expect (such as "TV repair person") and the name of the company providing the service
- The date and time that service is expected.
- The resident's signature

The service company must be instructed to come to the Customer Service Center. Service personnel will be turned away if the above arrangements have not been made prior to their arrival.

Pets

Pets are not allowed in USC Housing facilities for legal, health and safety reasons. The only exception is tropical fish in a 10-gallon or smaller tank. Violating this policy will result in student conduct action as well as charges for fumigation, cleaning and damages. Pets are not permitted to "visit" at any time.

Smoke-Free Environment Policy

All University housing facilities are smoke-free environments. This extends to all common areas, including balconies, and the interiors of housing units, even if the resident is the sole occupant.

Solicitations/Posting Policy

To protect residents' privacy, solicitation is not permitted in University Housing facilities. If you notice solicitors in your building, please notify your Resident Assistant, your CSC or DPS. In accordance with Los Angeles Fire codes, residents are not permitted to post or display on walls or doors, in corridors and in most public areas and bathrooms within USC Housing facilities.

Communications from the University

All official email communication to students in University Housing will be sent to their USC e-mail address. Residents will need to check their USC email address for Housing information. Please review the "Email as Primary Communications Mechanism" on page 128 of Living our Unifying Values The USC Student Handbook which can be found online at **https://policy.usc.edu/studenthandbook**.



Getting Connected

Once you've moved in, it's time to get your gear hooked up!

Telephone Service

Due to the increasing cost for telephone service and students' preference for cell phones, USC no longer provides land line telephone service in rooms and apartments. As lines were deactivated in rooms and apartments, a number of phones are installed in public areas for use in emergencies.

Cable TV Service

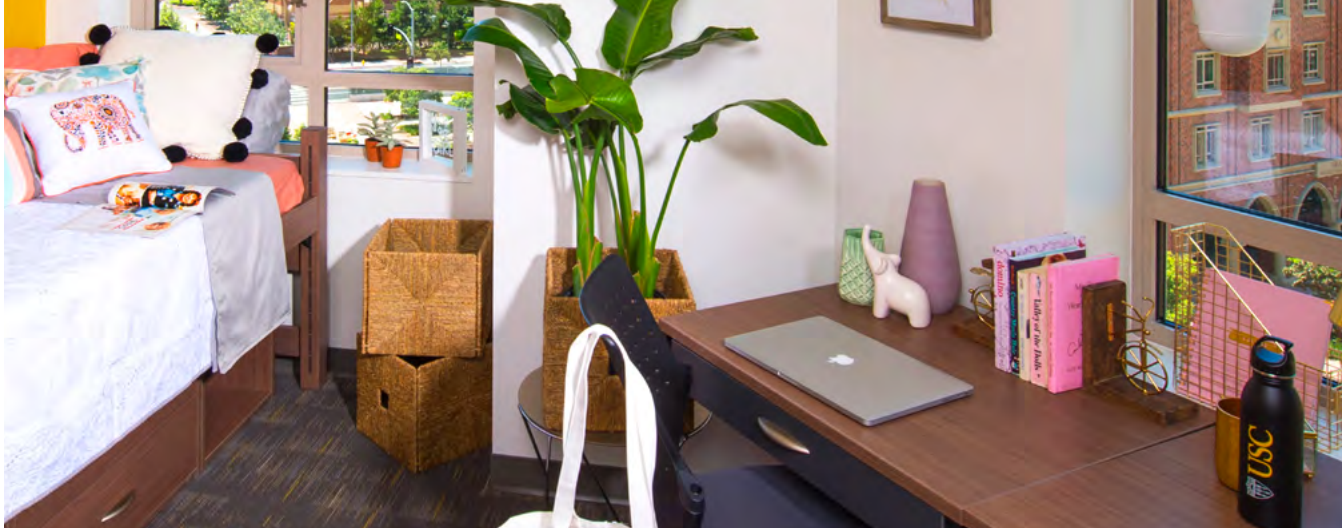
Cable service is provided in each apartment and residence hall room at no charge. Our service also includes a wide variety of channels, many in HD. This service is already active and ready for you to connect to. Residents may also take advantage of the Stream2 app that allows streaming of the university cable system on personal devices.

To set up your cable connection, you will need the following:

- Cable-ready TV with a "QAM" tuner
- Coaxial cable to connect your TV to the wall jack
- Programming instructions for TV

Once your TV is connected to the wall jack, be sure to access your set's Menu function and run a "channel scan" to make sure you will be able to view all the stations. You may need to re-scan periodically to catch updated programming.

For any questions or additional help in setting up your cable connection contact the maintenance hot line at **(213) 740-4646** or visit the Housing maintenance website at **http://hsmtma.usc.edu**.



Here's how to get ResNet connected:

RESNET (Residential Internet)

All USC Housing facilities are equipped with high-speed wireless service. Hard wired Ethernet connections are also available. You will need both an Ethernet port on your computer and an Ethernet cable. Ethernet cables are available for purchase at USC Bookstore.

Residents in University Gateway Apartments will receive information on creating their resident portal profile with University Gateway that includes Wi-Fi network access instructions.

For connection issues, contact Housing Maintenance for ResNet support at (213) 740-4646.

STEP 1

Make sure your USC email is activated. You probably activated your email account during orientation at the first login website. If you have not already done so, then please visit **www.usc.edu/firstlogin**. Activation of your account may take from 1 to 2 hours. You will use the username and password that was created with your first login to connect to ResNet. (Note: your username is usually your email address without the "@usc.edu" at the end).

STEP 2

Register your computer on the USC network. If your computer has not been physically connected to the university's network before, it needs to be registered. To do so, plug the Ethernet cable into your computer and the other end into the Ethernet jack in the wall. Then open your internet browser.

STEP 3

If you cannot connect: Check your Ethernet cable for any damage and make sure it is securely plugged into your computer and the wall jack. Verify that it is not plugged into the phone jack, since the Ethernet jack and the landline phone jack are similar sizes. The phone jack is white and the Ethernet jack is colored. Also try disabling your computer's Wi-Fi, because it may interfere with connecting to the hardwired ResNet.

Sustainable Living

USC Housing: By the Numbers

77%

of USC Housing students think it's important to address their personal impact on the environment.

Annually, USC Residents use:

16.2m

kWh of electricity, the energy equivalent to 148 tankers of gasoline.

68.3m

gallons of water, enough water to fill 2,300 backyard pools

68.3m

pounds of trash, which weighs as much as 700 elephants

Help reduce these impacts by doing your part and following the "Top Ten Tips for Sustainable Living" on this page.

For even more tips, check out our **Sustainability** page which can be found under the Services tab on the Housing website.

Questions? Email **uscsust@usc.edu**

TOP TEN TIPS FOR SUSTAINABLE LIVING

1. **Use CFL and LED light bulbs.** They are more efficient and last up to 25 times longer than incandescent bulbs.
2. **Take shorter showers.** Shorten your shower by 2 minutes to save 28 gallons per month.
3. **Become familiar with campus recycling practices.** Guidelines can be found in the Housing website.
4. **Think "produce first" and eat lower on the food chain.** A plant-based diet saves energy, water and natural resources.
5. **Use public transit.** USC buses, LA DOT and the Metro can take you where you need to go.
6. **Know the game day zero waste procedures.** The Coliseum has been a zero waste venue since 2015.
7. **Think before you print.** Choose double sided printing when possible.
8. **Share, donate, or sell unwanted items.** Consider buying recycled items when you need to purchase new stuff.
9. **Adjust temperature seasonally.** 68 in the winter and 78 in the summer.
10. **Use cold water when doing laundry.** Extra points for using a drying rack instead of a dryer.


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Housing Customer Service Centers

Your Customer Service Center is your connection for many services provided by USC Housing.

Please check this list for the Customer Service Center that is responsible for your building.

USC Housing Services Central Customer Service Center

Address: 620 McCarthy Way
McCarthy Way Parking Structure
Phone: (213) 740-2546 | (800) 872-4632
Hours: 8:30am to 5pm (Mon–Fri)
E-mail: housing@usc.edu
Website: housing.usc.edu

University Park Campus Centers

- 90089 ZIP Code

Arts & Humanities Residential College Customer Service Center

Address: 920 W. 37th Pl.
Phone: (213) 740-8860
E-mail: mailprb@usc.edu
Buildings Served:

- Arts & Humanities Residential College, 920 W. 37th Pl.

International Residential College at Parkside Customer Service Center

Address: 3771 McClintock Ave.
Phone: (213) 740-1941
E-mail: mailpks@usc.edu
Buildings Served:

- International Residential College, 3771 McClintock Ave.
- Parkside Apartments, 3730 McClintock Ave.

New Residential College Customer Service Center

Address: 635 McCarthy Way
Phone: (213) 740-1492
E-mail: mailevk@usc.edu
Buildings Served:

- Birnkrant Residential College, 642 W. 34th St.
- New North Residential College, 635 McCarthy Way
- University Gateway, 3335 S. Figueroa St.

Pardee Customer Service Center

Address: 614 Hellman Way
Phone: (213) 740-3626
E-mail: mailptd@usc.edu
Buildings Served:

- Pardee Tower, 614 Hellman Way
- Marks Tower, 612 Hellman Way

USC Village Centers

- 90089 ZIP Code

Cale and Irani Residential College Customer Service Center

Address: 929 W. Jefferson Blvd.
Phone: (213) 764-7906
E-mail: mailUVS@usc.edu
Buildings Served:

- Cale and Irani Residential College
- McMorrow Residential College

Cowlings and Ilium Residential College Customer Service Center

Address: 3131 S. Hoover St.
Phone: (213) 764-7909
E-mail: mailUVN@usc.edu
Buildings Served:

- Cowlings and Ilium Residential College
- Nemirovsky and Bohnett Residential College

McCarthy Honors College Customer Service Center

Address: 3096 McClintock Ave.
Phone: (213) 764-7904
E-mail: UVF@usc.edu
Buildings Served:

- McCarthy Honors College Residential College

North University Park Campus Centers

90007 ZIP Code

Cardinal Gardens Customer Service Center

Address: 3131 McClintock Ave.
Phone: (213) 740-3500
E-mail: mailcar@usc.edu
Buildings Served:

- Cardinal Gardens, 3131 McClintock Ave.
- McClintock Apartments, 1076 and 1082 W. 30th St.
- Webb Tower, 1015 W. 34th St.

Century Customer Service Center

Address: 3115 Orchard St.
Phone: (213) 821-8400
E-mail: mailcap@usc.edu
Buildings Served:

- Century, 3115 Orchard St.
- Helena, 1220 W. 28th St.
- La Sorbonne, 1170 W. 31st St.
- Terrace, 1275 W. 29th St.
- University Regent, 1219 W. 27th St.

Sierra Customer Service Center

Address: 2638 Portland St.
Phone: (213) 740-7400
E-mail: mailfsa@usc.edu
Buildings Served:

- Annenberg, 711 W. 27th St.
- Centennial, 2390 Portland St.
- Fairmont, 2629 Portland St.
- Founders, 2610 Portland St.
- Hillview, 2605 Severance St.
- Manor, 2636 Portland St.
- Max Kade, 2718 S. Hoover St.
- Pacific, 2637 Severance St.
- Regal Trojan, 870 W. Adams Blvd.
- Severance St. Apts., 2630 Severance St.
- Sierra, 2638 Portland St.
- Troyland, 955-959 W. Adams Blvd.
- Twin Palms, 2635 Portland St.
- Vista, 2701 Severance St.

Troy Customer Service Center

Address: 3025 Royal St.
Phone: (213) 740-8585
E-mail: mailtrh@usc.edu
Buildings Served:

- ADX, 725, 727 and 731 W. 32nd St.
- Bel Air, 1124 W. 29th St.
- Cardinal 'N Gold, 737 W. 30th St.
- Regent, 1138 W. 29th St.
- Senator, 1101-1109 W. 28th St. and 2715-2733 S. Hoover St.
- Seven Gables, 620 W. 30th St.
- Stardust, 634 W. 27th St.
- Sunset, 1144 W. 29th St.
- Troy East, 3025 Royal St.
- Troy Hall, 3025 Royal St.
- Windsor, 1149 W. 28th St.



Additional Area Services

Banks

Bank of America ATM
Tutor Campus Center

CitiBank
3615 S. Vermont Ave.
(323) 373-3364

Wells Fargo
141 W. Adams Blvd.
(Adams and Broadway)
(213) 745-7208

USC Credit Union
Student Union 106
Tutor Campus Center
(877) 670-6860

Chase Bank and ATM
3335 S. Figueroa St., Suite C
(213) 745-7928

US Postal Service

Dockweiler Station
3585 S. Vermont Ave.
(323) 731-9458

The Mail Stop (on-campus)
McCarthy Way Parking Structure (PSX)
(213) 740-2467

Pharmacies

USC Pharmacy
Engemann Student Health Center
(213) 740-2738

CVS
3335 S. Figueroa, Unit Q
(213) 742-6765

Grocery Stores

Smart & Final
3607 Vermont Ave.
(323) 733-5875

Ralphs
2600 Vermont Ave. (Vermont & Adams)
(323) 732-3863

Train/Bus

Amtrak
Union Station
800 N. Alameda St.
Los Angeles, CA, 90012
(800) 872-7245
www.amtrak.com

Greyhound Bus Lines
1716 East 7th St.
Los Angeles, CA, 90021
(213) 629-8401
www.greyhound.com

L.A. Department of Transportation
DASH (Downtown Area Shuttle)
(213) 808-2273
www.ladottransit.com

L.A. Metro
MTA Bus lines and light rail
The Metro E Line Expo Park/
USC station is located adjacent
to campus on Exposition Blvd.
(323) 466-3876
www.metro.net

USC Village

Amazon@USC Village
Amazon pick-up location

Bank of America
Financial services

FedEx Office
Mailing services

Trader Joe's
Specialty groceries

Target Express
Household items, groceries, clothing and CVS Pharmacy

USC Credit Union
Financial Services

Airports

Los Angeles International Airport (LAX)
1 World Way
Los Angeles, CA 90045
(855) 463-5252
www.flylax.com

Burbank Bob Hope Airport (BUR)
2627 N. Hollywood Way
Burbank, CA 91505
(818) 840-8840
www.hollywoodburbankairport.com

Long Beach Airport (LGB)
4100 E. Donald Douglas Drive
Long Beach, CA 90808
(562) 570-2600
www.longbeach.gov/lgb

Airport Transportation

Prime Time Shuttle
(800) 733-8267
www.primetimeshuttle.com

Super Shuttle
(800) 258-3826
www.supershuttle.com

Car Rental

Zipcar
(844) 446-2836
transnet.usc.edu

Useful Phone Numbers

USC Transportation
Parking and USC Buses
(213) 740-3575

USC Bookstore
Books, Clothing and Supplies
(213) 740-5200

USCard
Meal Plans and Discretionary
(213) 740-8709

Residential Education
Residential Life and Activities
(213) 740-2080

Department of Public Safety
Security Matters
(213) 740-6000
Emergency
(213) 740-4321

Lost & Found
Lost Items
(213) 740-5519

Health Center
Medical and Counseling Services
(213) 740-9355

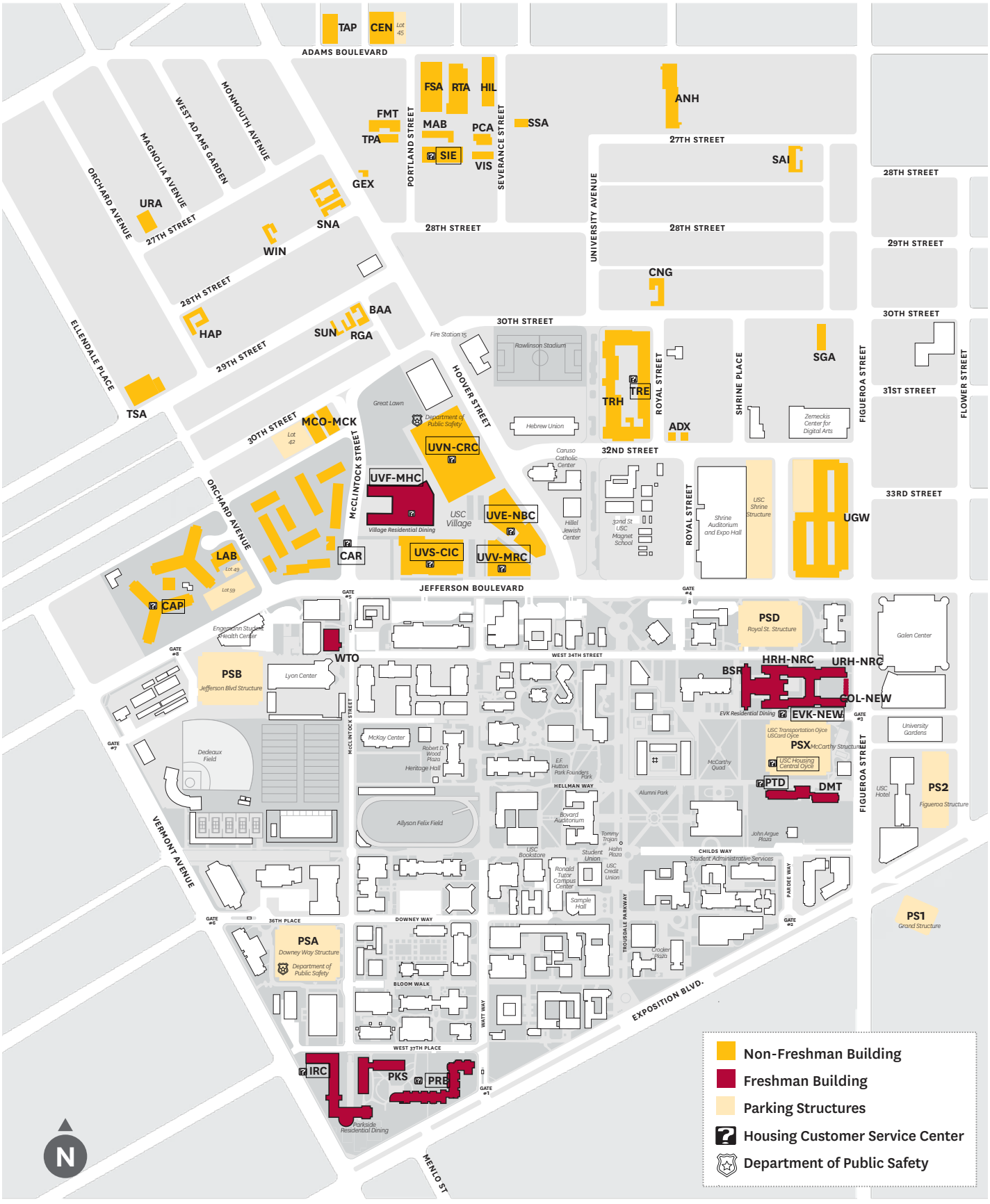
Maintenance Hotline
Repairs and Work Orders
(213) 740-4646

USC Housing Locations in the University Area

CODE	ADDRESS
ADX	ADX | 725, 727 & 732 West 32nd Street
ANH	Annenberg | 711 West 27th Street
BAA	Bel Air Apts | 1124 West 29th Street
BSR	Birnkrant | 624 West 34th Street
***CAP**	Century Apts | 3115 Orchard Street
***CAR**	Cardinal Gardens Apts | 3131 McClintock Avenue
CEN	Centennial Apts | 2390 Portland Street
CNG	Cardinal 'N Gold Apts | 737 West 30th Street
COL-NEW	New Residential College | 635 McCarthy Way
DMT	Marks Tower | 612 Hellman Way
***EVK-NEW**	New Residential College | 635 McCarthy Way
FMT	Fairmount Apts | 2629 Portland Street
FSA	Founders Apts | 2610 Portland Street
GEX	Max Kade House | 2718 South Hoover Street
HAP	Helena Apts | 1220 West 28th Street
HIL	Hillview | 2605 Severance Street
HRH-NRC	North Residential College | 635 McCarthy Way
***IRC**	Parkside International Residential College 3771 McClintock Avenue
LAB	La Sorbonne | 1170 West 31st Street
MAB	Manor Apts | 2636 Portland Street
PCA	Pacific Apts | 2637 Severance Street
PKS	Parkside Apts | 3730 McClintock Avenue
***PRB**	Arts & Humanities Residential College 920 West 37th Place
***PTD**	Pardee Tower | 614 Hellman Way

CODE	ADDRESS
RGA	Regent Apts | 1138 West 29th Street
RTA	Regal Trojan Apts | 870 West Adams Boulevard
SAI	Stardust Apts | 634 West 27th Street
SGA	Seven Gables Apts | 620 West 30th Street
***SIE**	Sierra Apts | 2638 Portland Street
SNA	Senator Apts | 1101-1109 West 28th & 2715-2733 South Hoover Street
SSA	Severance Street Apts | 2630 Severance Street
SUN	Sunset Apts | 1144 West 29th Street
TAP	Troyland Apts | 955-959 West Adams
TPA	Twin Palms Apts | 2635 Portland Street
***TRE**	Troy Hall Apts | 3025 Royal Street
TSA	Terrance Apts | 1275 West 29th Street
FSA	Founders Apts | 2610 Portland Street
UGW	University Gateway | 3335 S. Figueroa Street
URA	University Regent Apts | 1219 West 27th Street
URH-NRC	North Residential College | 635 McCarthy Way
VIS	Vista Apts | 2701 Severance Street
WIN	Windsor Apts | 1149 West 28th Street
WTO	Webb Tower | 1015 West 34th Street
UVE/NBC	Nemirovsky and Bohnett Residential College 3201 S Hoover Street
***UVF/MHC**	McCarthy Honors College 3096 S McClintock Avenue
***UVN/CRC**	Cowlings and Ilium Residential College 3131 S Hoover Street
***UVS/CIC**	Cale and Irani Residential College 929 W Jefferson Boulevard
UVV/MRC	McMorrow Residential College 835 W Jefferson Boulevard

*** Housing Customer Service Center**


TAP
CEN
Lot 45
ADAMS BOULEVARD
FSA
RTA
HIL
ANH
FMT
MAB
PCA
SSA
TPA
SIE
VIS
SAI
GEX
URA
SNA
WIN
HAP
BAA
SUN
RGA
TSA
MCO-MCK
Lot 42
LAB
Lot 49
Lot 59
CAP
CAR
UVF-MHC
UVN-CRC
UVE-NBC
UVS-CIC
UVV-MRC
USC Village
Village Residential Dining
Department of Public Safety
Great Lawn
Fire Station 15
Rawlinson Stadium
Hebrew Union
Caruso Catholic Center
Hillel Jewish Center
TRE
TRH
ADX
SGA
Zemeckis Center for Digital Arts
32ND STREET
UGW
Shrine Auditorium and Expo Hall
USC Shrine Structure
3rd St USC Magnet School
PSD
Royal St. Structure
Galen Center
WTO
PSB
Jefferson Blvd Structure
Lyon Center
Engemann Student Health Center
HRH-NRC
URH-NRC
BSR
COL-NEW
EVK-NEW
EVK Residential Dining
University Gardens
USC Transportation Oyce
USCard Oyce
PSX
McCarthy Structure
USC Housing Central Oyce
PTD
DMT
PS2
Figueroa Structure
USC Hotel
McKay Center
Robert D. Wood Plaza
Heritage Hall
E.E. Hutton Park Founders Park
McCarthy Quad
Alumni Park
Dedeaux Field
Allyson Felix Field
Bovard Auditorium
Tommy Trojan
Hahn Plaza
John Argue Plaza
USC Bookstore
Student Union
USC Credit Union
Ronald Tutor Campus Center
Sample Hall
Crocker Plaza
CHILDS WAY
Student Administrative Services
PS1
Grand Structure
PSA
Downey Way Structure
Department of Public Safety
IRC
PKS
PRB
Parkside Residential Dining
JEFFERSON BOULEVARD
WEST 34TH STREET
HELLMAN WAY
DOWNEY WAY
36TH PLACE
BLOOM WALK
WEST 37TH PLACE
EXPOSITION BLVD.
MENLO ST
VERMONT AVENUE
ORCHARD AVENUE
ELLENDALE PLACE
WEST ADAMS GARDEN
MONMOUTH AVENUE
MAGNOLIA AVENUE
27TH STREET
28TH STREET
29TH STREET
30TH STREET
31ST STREET
33RD STREET
PORTLAND STREET
SEVERANCE STREET
UNIVERSITY AVENUE
HOOVER STREET
McCLINTOCK STREET
ROYAL STREET
SHRINE PLACE
FIGUEROA STREET
FLOWER STREET
TROUSDALE PARKWAY
PARDEE WAY
WATT WAY
GATE #1
GATE #2
GATE #3
GATE #4
GATE #5
GATE #6
GATE #7
GATE #8
N
Non-Freshman Building
Freshman Building
Parking Structures
Housing Customer Service Center
Department of Public Safety

USC Housing

ADDRESS
620 McCarthy Way,
Los Angeles, CA 90089-1332

PHONE
(213) 740-2546

EMAIL
housing@usc.edu

WEBSITE
housing.usc.edu

USC Housing is always here to answer your housing questions.